

# Profiles of Integrated Care: Consumer Wellness

## Description

Consumer Wellness is a co-location of a primary care clinic within Greater Cincinnati Behavioral Health Services, a community mental health treatment agency. A federally qualified health center staffs and runs the clinic. The population for this project is adults with severe and persistent mental illnesses. Consumer Wellness improves overall health by addressing both physical and mental health needs, improving access to healthcare for specific clients, and increasing coordination of care. Consumer Wellness currently serves approximately 600 clients and has recently received funding to expand its hours to 5 days per week and double capacity to 1200+ clients.

## Operational Resources

The Healthcare Connection, Inc., operates and oversees the clinic. Advanced practice nurses, nursing assistants, and peer consumers staff the clinic. Expansion plans include the addition of a physician, nurse, and office support. The primary care clinic office is strategically located on the floor of the mental health agency's psychiatric clinic in close proximity to the psychiatrists, psychiatric nurses, lab services, and pharmacy. It is designed and equipped as a typical primary care office to include patient examination rooms, medical equipment and supplies, records, and administrative functions.

## Financial Resources

The clinic started through grant funding from The Health Foundation of Greater Cincinnati. It is currently self-funded and sustained through billing. Because the medical partner is an FQHC, the clinic receives the enriched Medicaid payment rate for eligible services. About 23% of Consumer Wellness' patients are uninsured or self-pay and pay a portion of their care.

### Program Type



Direct clinical service



Psychosocial/psychoeducational



Agency practice



Workforce development



Other

### Location



Mental health or substance abuse treatment agency



Community



Primary care provider office



Hospital

### Provider



Primary care



Mental health or substance abuse treatment



Consumer



Trainer/consultant



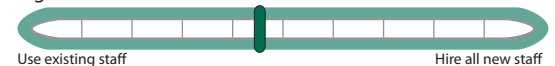
Other

The scales below are meant to be at-a-glance graphic descriptions of this provider's perspectives of issues related to integration projects. For more information, please contact the provider or the Ohio Coordinating Center for Integrating Care.

### Cost



### Staffing



### Ease of Implementation



## Contact information

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