

Profiles of Integrated Care: Family Health Care Center



Description

The Family Health Care Center (FHCC) is a primary care clinic embedded in an outpatient alcohol and other drug use treatment program. The Center has been open since 2007, when it was open three days a week. The FHCC is now open 4 days per week, 10 hours per day, and is starting a 1 day per week program in nearby Adams County to meet demand. The FHCC currently averages about 1,000 primary care visits per year.

The FHCC serves clients of The Counseling Center's alcohol and other drug use treatment programs as well as members of the community. Services include primary care, pharmacy services, drug testing, and health care education. The Center has a relationship with the local hospital, whose emergency staff refer appropriate patients to the FHCC. The Counseling Center's staff is encouraged to use the FHCC, and their co-pay is waived if they use the Center.

Operational Resources

The Family Health Care Center is staffed by 5 full-time staff: a physician's assistant (PA), 3 licensed practical nurses (LPN), a medical assistant, an office manager, and a billing clerk. In addition, the Center has a half-time vehicle operator who drives clients in The Counseling Center's residential, transitional housing, and Adams County outpatient services programs to the FHCC.

Financial Resources

Planning for the FHCC was made possible by a planning grant from The Health Foundation of Greater Cincinnati. The FHCC is currently sustained, as 90% of its visits are paid for by public or private insurance or the patient. About 40% of visits are by community members who are not clients of The Counseling Center, and about 40% of patients have private insurance (i.e., not Medicaid or Medicare).

Program Type



Direct clinical service



Psychosocial/psychoeducational



Agency practice



Workforce development



Other

Location



Mental health or substance abuse treatment agency



Community



Primary care provider office



Hospital

Provider



Primary care



Mental health or substance abuse treatment



Consumer



Trainer/consultant



Other

The scales below are meant to be at-a-glance graphic descriptions of this provider's perspectives of issues related to integration projects. For more information, please contact the provider or the Ohio Coordinating Center for Integrating Care.

Cost



Staffing



Ease of Implementation



Contact information

The Counseling Center
1634 11th St, Portsmouth, OH 45662
740.354.6685

- Ed Hughes, Executive Director;
ehughes@thecounselingcenter.org

Ohio Coordinating Center for Integrating Care
3805 Edwards Road, Ste. 500, Cincinnati, OH 45209
513.458.6600; www.ohioactcenter.org/occic.html

- Jonas Thom, Director; 513.458.6733;
jthom@healthfoundation.org