

Profiles of Integrated Care: Health Screening, Referral, and Follow-Up

Description

Community Behavioral Health includes questions about physical health in their client assessment tool. This assessment, then, not only determines the client's mental health or substance use disorder status, it also determines physical health status. Using the assessment, staff make mental health and substance use disorder treatment recommendations. If there are also physical health problems to address, staff use a decision tree that has specific referral sources for specific needs. Staff then refer clients to other providers to get the specific physical health services they need.

Operational Resources

The health screening and referral process is managed as a routine part of intake and ongoing assessment. This process is managed in both individual clinical supervision and the overall agency quality improvement (QI) plan and has led to increased access of physical health treatment and insurance penetration rates. Community Behavioral Health developed the decision tree/clinical pathway tool that is used by all agency staff as a referral, clinical, and supervision tool. Community Behavioral Health has also developed relationships with various primary care and other physical health providers for referral and follow-up. There is also a standard release of information and request for information that all partner use.

Financial Resources

Community Behavioral Health developed the decision tree and management process as part of its QI plan. The oversight and management of the health screening and referral process is sustained through existing QI process.

Program Type



Direct clinical service



Psychosocial/psychoeducational



Agency practice



Workforce development



Other

Location



Mental health or substance abuse treatment agency



Community



Primary care provider office



Hospital

Provider



Primary care



Mental health or substance abuse treatment



Consumer



Trainer/consultant



Other

The scales below are meant to be at-a-glance graphic descriptions of this provider's perspectives of issues related to integration projects. For more information, please contact the provider or the Ohio Coordinating Center for Integrating Care.

Cost



Staffing



Ease of Implementation



Contact information

Community Behavioral Health, Inc.
520 Eaton Avenue, Hamilton, OH 45013
• Chris Connolly, MA, LSW, LICDC, Assistant Vice President; 513.785.4784
cconnolly@communitybehavioralhealth.org

Ohio Coordinating Center for Integrating Care
3805 Edwards Road, Ste. 500, Cincinnati, OH 45209
513.458.6600; www.ohioactcenter.org/occic.html
• Jonas Thom, Director; 513.458.6733;
jthom@healthfoundation.org